

A WORKING CHECKLIST

A practical revenue cycle audit starter.

Choose a defined scope and a representative sample. Record what you inspected, what the evidence showed and what needs a closer review.

01 / Patient access and readiness

- ☐ Trace the collection and review of registration and coverage details.
- ☐ Check how authorization and enrollment questions reach an owner.
- ☐ Verify that unresolved prerequisites remain visible to the next team.

02 / Claims and response handling

- ☐ Trace documented services through charge entry and submission.
- ☐ Separate submitted, accepted, rejected and adjudicated statuses.
- ☐ Review how recurring edits are corrected at their source.

03 / Remittance and outstanding accounts

- ☐ Follow a sample of payments and adjustments through reconciliation.
- ☐ Inspect the evidence and next action in a sample of A/R notes.
- ☐ Review recurring denial reasons and the accountable prevention owner.

04 / Management controls

- ☐ Check metric definitions, reporting periods and source reconciliation.
- ☐ Review access ownership, onboarding and documented handoffs.
- ☐ Assign findings a priority, responsible owner and review date.

One decision to carry forward

Action: _____

Owner: _____ Review date: _____

Use and adapt with your team. Keep completed account-level records in your organization's approved systems. These prompts do not replace current payer, program or internal requirements.